

Winston's Wish Event Cancellation Policy - 2024 Children's Christmas Parties

We understand that sometimes plans have to change. If you are unable to attend the party you have booked with us, there are two options.

Transfer your place to another individual

If you are unable to attend party, you are welcome to transfer the place to a nominated friend or family member. If this is the case, we require that you notify us of this change as soon as possible. Responsibility for payment of the deposit of the party lies with the original booker. If dietary and access requirements are different to your own, we require a minimum of 7 days' notice to ensure that the venue is able to accommodate the change.

Cancellation

If you need to cancel your place completely, then the following will apply:

- More than 8 days before the party – full refund
- 7 days or less before the party – no refund

If you have any questions about our cancellation policy, please contact us on 01242 515157.